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Precisely Right.

01 100 2104018TRP

Audit Report as per

ISO 9001:2015

for

Philippine National Police – Police Community Affairs and Development Group – Complaints and Referral Monitoring Center

PCADG Headquarters, Camp BGen Rafael T Crame, Quezon City, 1111, Philippines

Client	Standard	Certification Number(s)	Audit Type
Philippine National Police – Police Community Affairs and Development Group – Complaints and Referral Monitoring Center	ISO 9001:2015	01 100 2104018TRP	Bi-Annual Audit 1 – First Surveillance Audit – Remote

Audit Leader : John Francis Faustorilla Jr

Audit Team : n/a

Client's representative : PBGEN ERIC E NOBLE, Director
PCOL ERNESTO SALVADOR T TAGLE, CRMC Chief/QMR

Audit Date : December 1, 2021 – December 1, 2021

1 Audit result

Management system effectiveness was verified on site by means of random sampling by an appropriately selected audit team. This applies in particular to the compliance of workflows with standard requirements and the descriptions in management system documentation. The audit objectives as mentioned in the audit plan, the special features of the organization's business activities, the applicable statutory and regulatory requirements and the requirements set forth in other generally applicable documents were also taken into account. This was done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation. Audit findings and recommendations regarding opportunities for improvement have been set forth in Sections 4 of this report.

<input type="checkbox"/>	The last audit revealed nonconformities which have been demonstrably corrected. The corrections and corrective actions taken in this respect have been verified.
<input type="checkbox"/>	A stage 1 audit was performed and the organization found ready for certification. Identified weaknesses, if any, have been eliminated and the respective corrective action verified.
<input checked="" type="checkbox"/>	The current audit revealed 0 major nonconformities and 0 minor nonconformities.
<input type="checkbox"/>	The major nonconformities (No. x) with individual standard elements require a re-audit to verify the effectiveness of the corrections and corrective actions (probable date: .ddmmyyy)
<input checked="" type="checkbox"/>	The organization has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirms in line with the audit targets that the organization's management system complies with, adequately maintains and implements the requirements of the standard.

The auditor therefore recommends:

<input type="checkbox"/>	Award of the new certificates.
<input checked="" type="checkbox"/>	Maintenance of the existing certification.
<input type="checkbox"/>	Inclusion of the changes (see Section 3) in the scope of application of existing certifications
<input type="checkbox"/>	Maintenance or issue of the certificates only after successful completion of a re-audit.

2 Scope

2.1 Description of the organization

The PNP Police Community Affairs and Development Group (**PCADG**) has a long recurring history of activation, transformation, reformation, and consolidation.

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5 Dates

Due Date for the next audit 2022-09-06

Agreed date for the next audit 2022-08

December 1, 2021

Date

John Francis Faustorilla Jr

Audit Leader / Auditor(s)