

PMGEN WALTER CASTILLEJOS, DIRECTOR FOR PLANS
**Philippine National Police – Organizational
Development Division of Directorate for Plans**
Room 308 PNP NHQ Building Camp Crame, Quezon City

December 13, 2021

Subject: **2nd Follow-up Audit**

Dear PMGEN WALTER CASTILLEJOS,

Greetings!

Enclosed is our report on the ISO 9001:2015 2nd Follow-up Audit conducted last October 6, 2021 for your company.

Thank you.

Best regards,


Mica De Mesa
TÜV Rheinland Philippines Inc.
Technical Support
Systems Department

TÜV Rheinland Philippines, Inc.

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Precisely Right.

CERTIFICATE

01 100 1900210TRP

Audit Report as per

ISO 9001:2015

For

**Philippine National Police – Organizational
Development Division of Directorate for Plans**

Room 308 PNP NHQ Building Camp Crame, Quezon City



AD

Audit Report



Client	Standard(s)	Certification Number(s)	Audit Type
PNP – Organizational Development Division of Directorate for Plans	ISO 9001:2015	01 100 1900210TRP	2 nd Surveillance Audit – Remote Audit

Audit Leader : Lionell G. Aala
Audit Team : Abigail Salomon
Client's representative : PMGEN WALTER CASTILLEJOS, DIRECTOR FOR PLANS
Audit Date : OCTOBER 6, 2021

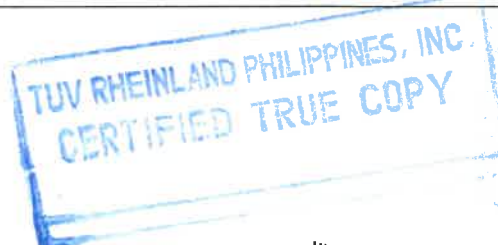
1 Audit result

Management system effectiveness was verified on site by means of random sampling by an appropriately selected audit team. This applies in particular to the compliance of workflows with standard requirements and the descriptions in management system documentation. The audit objectives as mentioned in the audit plan, the special features of the organization's business activities, the applicable statutory and regulatory requirements and the requirements set forth in other generally applicable documents were also taken into account. This was done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation. Audit findings and recommendations regarding opportunities for improvement have been set forth in Sections 4 of this report.

<input type="checkbox"/>	The last audit revealed nonconformities which have been demonstrably corrected. The corrections and corrective actions taken in this respect have been verified.								
<input type="checkbox"/>	A stage 1 audit was performed and the organization found ready for certification. Identified weaknesses, if any, have been eliminated and the respective corrective action verified.								
<input checked="" type="checkbox"/>	The current audit revealed the following nonconformities: <table border="1"> <thead> <tr> <th>Standard(s):</th> <th>No. of major nonconformity</th> <th>No. of minor nonconformity</th> </tr> </thead> <tbody> <tr> <td>ISO 9001</td> <td>Zero (0)</td> <td>Zero (0)</td> </tr> </tbody> </table>			Standard(s):	No. of major nonconformity	No. of minor nonconformity	ISO 9001	Zero (0)	Zero (0)
Standard(s):	No. of major nonconformity	No. of minor nonconformity							
ISO 9001	Zero (0)	Zero (0)							
<input type="checkbox"/>	The major nonconformities (No. x) with individual standard elements require a re-audit to verify the effectiveness of the corrections and corrective actions (probable date: dd.mm.yyyy)								
<input checked="" type="checkbox"/>	The organization has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirms in line with the audit targets that the organization's management system complies with, adequately maintains and implements the requirements of the standard(s).								

The auditor/audit team therefore recommends:

<input type="checkbox"/>	Award of the new certificates.
<input checked="" type="checkbox"/>	Maintenance of the existing certification.
<input type="checkbox"/>	Inclusion of the changes (see Section 3) in the scope of application of existing certifications
<input type="checkbox"/>	Maintenance or issue of the certificates only after successful completion of a re-audit.



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2	Internal Audit	<p>Ensure the following:</p> <ul style="list-style-type: none"> - audit the Internal Audit process - provide copy of audit findings to all relevant audited processes, e.g. commendable & opportunities for improvement <p>Results of audit are to be noted in the Audit Checklists, ensure these checklists are completely accomplished to verify further whether the applicable standard clauses are considered during the audit.</p>
3	Organizational Development Division	Aside from customer insights on current unit / office structure, May need to determine other method in determining effectiveness of structuring / restructuring program (e.g. implementation and meeting target of newly structured units / division within the units).

5 Dates

Due Date for the next audit

2022 Dec. 11

Agreed date for the next audit

2022 Nov. 11

Oct. 6, 2021

Date



Mr. Lionell G. Aala / Ms. Abigail Salomon

Audit Leader / Auditor(s)

