



**TÜVRheinland<sup>®</sup>**

Precisely Right.

**CERTIFICATE NO. 01 100 2104014TRP**

**1<sup>st</sup> Bi-Annual Audit Report as per**

**ISO 9001:2015**

**For**

**Philippine National Police – Engineering  
Service**

**Camp BGen Rafael T Crame, Quezon City  
1111 Philippines**

Client	Standard	Certification Number(s)	Audit Type
Philippine National Police – Engineering Service	ISO 9001:2015	01 100 2104014TRP	1 <sup>st</sup> Bi-Annual Remote Audit

**Audit Leader** : Zenaida .Cruz  
**Audit Team** : Joel Torcuator Jr. -TE  
**Client’s representative** : PLTCOL OLIVER G OCAMPO -QMR  
**Audit Date** : 2021 November 19

## 1 Audit result

Management system effectiveness was verified on site by means of random sampling by an appropriately selected audit team. This applies in particular to the compliance of workflows with standard requirements and the descriptions in management system documentation. The audit objectives as mentioned in the audit plan, the special features of the organization’s business activities, the applicable statutory and regulatory requirements and the requirements set forth in other generally applicable documents were also taken into account. This was done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation. Audit findings and recommendations regarding opportunities for improvement have been set forth in Sections 4 of this report.

<input type="checkbox"/>	The last audit revealed nonconformities which have been demonstrably corrected. The corrections and corrective actions taken in this respect have been verified.
<input type="checkbox"/>	A stage 1 audit was performed and the organization found ready for certification. Identified weaknesses, if any, have been eliminated and the respective corrective action verified.
<input checked="" type="checkbox"/>	The current audit revealed zero (0) major nonconformities and zero(0) minor nonconformities.
<input type="checkbox"/>	The major nonconformities (No. x) with individual standard elements require a re-audit to verify the effectiveness of the corrections and corrective actions (probable date:.ddmmyyyy)
<input checked="" type="checkbox"/>	The organization has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirms in line with the audit targets that the organization’s management system complies with, adequately maintains and implements the requirements of the stand-

The auditor therefore recommends (provided nonconformity response has been approved):

<input type="checkbox"/>	Award of the new certificates.
<input checked="" type="checkbox"/>	Maintenance of the existing certification.
<input type="checkbox"/>	Inclusion of the changes (see Section 3) in the scope of application of existing certifications
<input type="checkbox"/>	Maintenance or issue of the certificates only after successful completion of a re-audit.

## 2 Scope

### 2.1 Description of the organization

The erVICES (ES) is one of the National Administrative Support Unit of the PNP tasked to provide technical expertise for the overall planning, implementation, supervision, and evaluation of all infrastructure projects, land utilization, quartering and housing projects and other engineering related activities of the PNP, pursuant to NAPOLCOM Resolution No. 94-028 dated September 6, 1994 entitled “Creating the Engineering Service of the Philippine National Police (PNP) and Further Amending Resolution No. 92-36, As Amended, Which Approves the Revised Organizational Structure of the PNP and Provides Policies and Guidelines in the Implementation Thereof, and NAPOLCOM

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3	Infrastructure Division / Land Utilization Division Pre-Planning - Preparation of Detailed Engineering	May improve risk register to separate existing control/treatment plan per corresponding root cause for better analysis and assessment.
4	Infrastructure Division / Sheltering Division - - Completion/ Acceptance	May consider establishing quality objective (Scorecard) relevant to lead time in reference to implementing guidelines.
5	Control of Outsourced Processes for Actual Contractors/CPES	CPES license renewal is on-going and scheduled to be released next week. Thus, the evaluation on contractors performance is scheduled Dec 2021. Result will be checked next visit. (Ref : Timeline PNP Construction Projects Implemented by PNP and DPWH inside Camp Crame
6	Training and Talent Management	Consider enhancing Training effectiveness Evaluation Questionnaire by including training /evaluation date for traceability .  May consider providing a separate competency training accomplishment monitoring for HQ personnel. Currently, the monitoring result covers the entire PNP-ES personnel.

## 5 Dates

**Due Date for the next audit**

2022-07-30(-3months/+0 days)  
*2nd Bi-Annual Audit*

**Agreed date for the next audit**

2022-07

2021 November 19

Date



Zenaida Cruz

Audit Leader / Auditor(s)