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**CN 01 100 2104016TRP**

**Audit Report as per**

**ISO 9001:2015**

**For**

**Philippine National Police – Directorate for Police  
Community Relations- Information Operations and  
Research Center**

DPCR Bldg. NHQ PNP, Camp Crame, 1111, Quezon  
City, Philippines

Client	Standard(s)	Certification Number(s)	Audit Type
Philippine National Police – Directorate for Police Community Relations- Information Operations and Research Center	ISO 9001:2015	01 100 2104016TRP	First Bi-annual Surveillance Audit

**Audit Leader** : Rolando Remitar  
**Audit Team** : None  
**Client's representative** : PLTCOL RODEL G TRUMATA, QMR  
**Audit Date** : 2021 Dec. 2 – 2021 Dec. 2

## 1 Audit result

Management system effectiveness was verified on site by means of random sampling by an appropriately selected audit team. This applies in particular to the compliance of workflows with standard requirements and the descriptions in management system documentation. The audit objectives as mentioned in the audit plan, the special features of the organization's business activities, the applicable statutory and regulatory requirements and the requirements set forth in other generally applicable documents were also taken into account. This was done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation. Audit findings and recommendations regarding opportunities for improvement have been set forth in Sections 4 of this report.

<input type="checkbox"/>	The last audit revealed nonconformities which have been demonstrably corrected. The corrections and corrective actions taken in this respect have been verified.						
<input type="checkbox"/>	A stage 1 audit was performed and the organization found ready for certification. Identified weaknesses, if any, have been eliminated and the respective corrective action verified.						
<input checked="" type="checkbox"/>	The current audit revealed the following nonconformities: <table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;">Standard(s):</th> <th style="text-align: center;">No. of major nonconformity</th> <th style="text-align: center;">No. of minor nonconformity</th> </tr> </thead> <tbody> <tr> <td>ISO 9001</td> <td style="text-align: center;">Zero (0)</td> <td style="text-align: center;">Zero (0)</td> </tr> </tbody> </table>	Standard(s):	No. of major nonconformity	No. of minor nonconformity	ISO 9001	Zero (0)	Zero (0)
Standard(s):	No. of major nonconformity	No. of minor nonconformity					
ISO 9001	Zero (0)	Zero (0)					
<input type="checkbox"/>	The major nonconformities (No. x) with individual standard elements require a re-audit to verify the effectiveness of the corrections and corrective actions (probable date: . dd.mm.yyyy)						
<input checked="" type="checkbox"/>	The organization has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirms in line with the audit targets that the organization's management system complies with, adequately maintains and implements the requirements of the standard(s).						

The auditor/audit team therefore recommends:

<input type="checkbox"/>	Award of the new certificates.
<input checked="" type="checkbox"/>	Maintenance of the existing certification.
<input type="checkbox"/>	Inclusion of the changes (see Section 3) in the scope of application of existing certifications
<input type="checkbox"/>	Maintenance or issue of the certificates only after successful completion of a re-audit.

# Audit Report

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No.	Unit/Department Site	Recommendations and opportunities for improvement
1	Management Review	There is a need to indicate the discussion on the effectiveness of actions on risks and opportunities. An overall evaluation of the actions may be summarized
2	Internal Audit	The following may be considered:  -closure of the audit findings without undue delay  - an internal audit to be conducted before the external audit
3	Core Process Strategic Communication Snapshots	May improve the following:  - Refresher course for the personnel in formulating the snapshots in different regions - Target Dates of the different actions enumerated in the snapshots - Status of the enumerated actions Specific measure of effectiveness
4	Support Division	The communications and interactions of the support division may be documented in the snapshot for easy monitoring (e.g. coordination with FJGADD and etc)
5	Budget and Finance	May consider the following:  -specific actions of risks identified in the process  -final rating of supplier evaluation if pass or fail

## 5 Dates

**Due Date for the next audit**

2022-08-31

**Agreed date for the next audit**

2022-07

Dec.2, 2021

Date



Rolando Remitar

Audit Leader / Auditor(s)